



Hello Amaryllis Superheroes and Families,

We are reaching out to let you know that we have begun the scheduling process for our returning superheroes! We have missed you and look forward to seeing you back in the clinic again!

Our clinic will reopen the week of June 8, 2020 at 50% capacity, expanding to more clients the week of June 15, 2020.

Due to CDPHE guidelines and social distancing limitations, we cannot guarantee that your previously scheduled appointment time will be available, however, we will try our best to get as close as possible.

If you would like to come back to the clinic for in-person appointments, we ask that you please send an email to info@amaryllitherapy.net with the following information:

- Your name
- Your child's full name
- The name of your child's therapist
- Your preferred method of contact and best contact information
- Preferred dates and times for your appointment(s)

Please note that we will not be open on Saturdays over the summer and some of our therapist's hours may have changed. We thank you for your patience and understanding as our office navigates through these uncertain times.

We will do our best to respond as quickly as possible to all scheduling requests and will respond in the order that we receive them.

We are closely following the CDPHE guidelines for Limited Health Care Settings which includes clinics such as ours. Our goal is to establish a safe, healthy and efficient process for providing in-clinic services.

For more information on scheduling or our safety procedures and guidelines, please visit our website at www.amaryllitherapy.net or give us a call at 303-433-0852.

In order to return to therapy in the clinic, here are the steps that all superheroes and their parents must follow:

1. All adults and children over the age of 2 must wear a mask that covers the nose and mouth. We know that many children are resistant or afraid of the masks. If this is the case for your child, please reach out to your therapist and bring a mask with you. This is a challenge that can be worked on in therapy. We have also included some resources below.
2. Currently, we are not using our waiting room for families to wait in. This means when you arrive for your child's appointment, please wait in your car until 5 minutes before your child's scheduled time.
3. When you come up to the clinic, please wash your hands in the hallway bathrooms before checking in at the front desk. There are X's on the floor

indicating where to stand if there is more than one person checking in at the same time.

4. Please bring as few people as possible to check in your child. If you are unable to come up to the clinic, please let us know ASAP and we'll make advanced arrangements with your therapist. No siblings will be allowed in therapy sessions. Parents whose child is under age 3 or are a CNA for their child will be allowed to attend the therapy sessions as usual.
5. After checking in at the front desk, your child's therapist will take your temperature and your child's temperature and ask you questions about any symptom of COVID-19 that you may be experiencing. If either of you have a temperature $\geq 100.4^{\circ}$ or 2 or more symptoms, you will be asked to leave and we will not be able to attend therapy that day.
6. Your child's therapist will be wearing gloves and a medical mask during your child's entire therapy session. This allows your child and therapist to be in close proximity as needed during the therapy session. They will be social distancing (6' apart) from other clients as they move about the clinic. Each therapy room is set up to accommodate 1 or 2 clients, depending on the size of the room, in order to maintain a safe distance.
7. As you get your symptoms checked with your therapist, confirm your pick up time and location to meet your child and therapist. We have superheroes marked in the hallway. Please note, most sessions will end a few minutes early to allow therapists time to clean and disinfect their therapy room after your child's session
8. During your child's therapy session, please wait outside the building either in your car or at the picnic tables or courtyard. Make sure that we have your current mobile number and that we can reach you easily by phone or text during your child's appointment.

We know that change is hard for all of us, but we're in this together! Please, keep asking questions and let us know how we can help you and your superheroes feel safe and happy!

Resources about children wearing masks:

Here is a link to the American Academy of Pediatrics:

<https://services.aap.org/en/pages/2019-novel-coronavirus-covid-19-infections/masks-and-children-during-covid-19/>

Sincerely,

Cindy Clark
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